



To CHANGE or UPDATE a payment schedule click FIND A SCHEDULE

Search Payment Schedules

Confirmation Number:

Account Number:

Payment Type: --SELECT--

Payment amount range: From: \$  To: \$

Payment Date Range

Report Date

MM dd yyyy

Report Date

MM dd yyyy

Payment Method: --SELECT--

☐ display inactive schedules

Search

Customer Dashboard

Find Payment Schedule

Search Payment Schedules

Confirmation Number:

Account Number:

Payment Type:

Payment amount range: From: \$  To: \$

Payment Date Range Report Date

Report Date

Payment Method:

☐ display inactive

Search

1-1 of 1 Items

Confirmation Number	Amount	Channel	Frequency	Payment Day	Start Date	End Date	Payment Type	Account Number	Customer Number	Payment Date/Time	Payment Method	Origin	Originator	Email Status	Active	Action
<a href="#">596084</a>	N/A	Web Channel	On the due date of each bill	N/A	May 11, 2015	NA	Utility Bill	05005453	012266	NA	MasterCard *****1548	Customer Dashboard	morganm@mountvernonwa.gov	Yes		<a href="#">View</a>   <a href="#">Edit</a>

Powered by Paymentus - The most effective way to pay.

11:52 AM 5/11/2015

Browser window showing the Paymentus website for the City of Mount Vernon, WA. The URL is <https://ipn.paymentus.com/epd/stde/edit-schedule.do>. The page title is "Customer Dashboard".

The dashboard includes navigation links: My Accounts, Make a Payment, **Schedule a Payment**, Find a Payment, Find a Schedule, Payment History, and My Bills.

The "Schedule a Payment" section is active, showing the "Payment Information" tab. A green box contains the instruction: "Please enter all of the information below and click Continue. Only fields marked with \* are mandatory."

**Schedule Information**

- \* Frequency: On the due date of each bill (dropdown)
- Please note that a payment for the amount on the bill will be processed each month on the due date up to the maximum amount
- End Date: (MM) (dd) (yyyy) (calendar icon)

**Payment Information**

- \* Payment Method: Credit Card (dropdown)
- \* Card Type: MasterCard (dropdown)
- \* Card Number: \*\*\*\*\*1548
- \* Card Security Number: (input field) [What's this?](#)
- \* Expiration Date: 11 - November (dropdown) / 2017 (dropdown)
- \* Card Holder Name: Morgan Morrison

Buttons: Continue, Cancel

Footer: Powered by Paymentus - The most effective way to pay.

A yellow callout box states: "In this screen customer can change the credit card on file. They can also change the payment date. Once the changes are complete select CONTINUE."

Windows taskbar at the bottom shows the time as 11:53 AM on 5/11/2015.

Browser window showing the URL: <https://ipn.paymentus.com/epd/stde/schedule-confirm.do>. The page title is "Schedule a Payment".

Navigation tabs: Payment Information (selected), Confirm Payment.

Please review all of the information below and click **Submit**.

**Contact Information**

First name:	Morgan
Last name:	Morrison
ZIP code:	98273
Daytime phone number:	(360) 336-6218
Email address:	morganm@mountvernonwa.gov

**Account Information**

Confirmation number:	596084
Payment type:	Utility Bill
Account number:	05005453
Customer #:	012266
Suspended:	No
Payment method:	Credit Card
Start date:	May 11, 2015
End date:	N/A
Frequency:	On the due date of each bill
Maximum payment amount:	N/A

**Payment Method Information** [Change](#)

Card type:	MasterCard
Card number:	*****0307
Expiration date:	0618
Card holder name:	Morgan J Morrison

[Click to read the Terms and Conditions](#)

☒ I agree to the Terms and Conditions.

**Submit** **Cancel**

**Review the changes and select the terms box and then SUBMIT.**

Browser window showing the Paymentus website (https://ipn.paymentus.com/epd/stde/submit-schedule.do) with the Customer Dashboard. The dashboard includes navigation tabs: My Accounts, Make a Payment, Schedule a Payment, Find a Payment, Find a Schedule, Payment History, and My Bills. The "Schedule a Payment" section displays the following details:

Confirmation number:	596084
Start date:	May 11, 2015
End date:	N/A
Frequency:	On the due date of each bill
Payment type:	Utility Bill
Account number:	05005453
Payment method:	MasterCard
Card number:	*****1548
Card holder name:	Morgan Morrison
Payment amount:	N/A
Total amount:	N/A

Links: [Schedule Another Payment](#), [Print this page](#)

**My Messages**

**If you need help with online payments please call 1-800-420-1663**

All City offices will be closed Monday, May 25th in observance of Memorial Day. Garbage normally collected on Monday, May 25th will be collected on Tuesday, May 26th. Please remember to have your cart curbside by 6 a.m. All other routes remain unchanged. Thank you. --- To avoid penalties have payment in our office by the 25th of May.

**E-Bill feature is now available! If you would like to stop receiving a paper bill follow these steps:**

- Go to "My Accounts"
- Click edit.....

BillPay@paymentus.com  
Payment Confirmation  
Dear MORGAN MORRISON, We are pleased to confirm your Scheduled Payment with the City of Mount Vernon.  
sent to the email on file

Powered by Paymentus - The most effective way to pay.

Taskbar shows the date and time: 11:50 AM 5/11/2015.